

Accreditation and Designation Newsletter – nr.3

Dear Colleagues, Dear members of the OECE,

The beginning of 2010 has been a very busy period for our group, with a growing speed of activities consisting of explanatory visits, peer-review visits, improvement in our organisation and management structure, and strategic discussions with the OECE Board.

As foreseen, the Accreditation/Designation is now the core of the OECE. The programme is at the service of the cancer centres and helps creating a link between our centres.

The first peer-review visits took place in Porto and Coimbra and were a very intensive, fruitful, and exiting experience for the teams in the cancer centres, the external auditors coming from various cancer centres in Europe and of course for our OECE Accreditation team.

The programme runs fluidly and is perfectly tuned. We are witnessing its educational potential for all the people that get involved either from the inside or the outside as auditors.

In the current newsletter, you will be able to read some testimonies from people how participated in these first series of events.

The OECE Accreditation and Designation Group wishes to thank all the people that have contributed to these first successful endeavours.

We have a growing number of centres that are entering the Programme and we invite you all to join it very soon in order to be among the first centres to be accredited by the OECE in Europe.

We are also actively finalising the Designation project piloted by Wim van Harten and developed by Ingeborg van Gessel in order to be able to propose to our members an integrated Accreditation and Designation Programme in the very near future. You will also be updated on this topic in the current issue.

Last but not least, I wish to congratulate Femke Boomsma who joined the Group in September and who has achieved a tremendous and remarkable work to coordinate this very complex and challenging programme so far.

Looking forward to meeting you in Budapest for our General Assembly where we will hold a workshop,

With best wishes,

Mahasti Saghatchian
Chair of the Accreditation Group

1. Introduction of the Accreditation Manager

Dear All,

Since September 2005 I am partly working as OECE Accreditation Manager. One of my first tasks was to develop a set of oncology quality standards together with the members of the OECE Accreditation group. The standards were tested in two pilots. After these two pilots the standards were revised. In October 2008, in Paris, the OECE proudly present the official European Accreditation Programme for the organisation of integrated oncology multidisciplinary care in European Cancer Centres.

At this time we are building on our programme to make it more professional and attractive for cancer centres.

One of my current roles, together with the members of the now called Accreditation and Designation Group, is to improve the programme and to make it clear and



visible how accreditation can imply to cancer centres. In March 2010 the first accreditation visits took place in Porto and Coimbra, Portugal.

The OECI Accreditation group invites cancer centres to join the programme. For more information: oeci.selfassessment.nu

Henk Hummel

2. Accreditation Programme news

New applications

The OECI Accreditation and Designation Group received a new application from Professor Arnie Purushotham and Professor Richard Sullivan of the King's Health Partners - Integrated Cancer Centre in London, United Kingdom.

New e-tool training

On Wednesday 16th of June from 2 pm to 5 pm (the day before the General Assembly) the OECI Accreditation and Designation Working Group will organise a demonstration and workshop of quality standards in the online electronic self assessment tool for Accreditation in Budapest, Hungary.

The training is open for centres interested in the accreditation programme. For more information and registration click [here](#).

Need for cancer centre Directors for chairing audit teams

The Accreditation Programme has a pool of thirty auditors, including six chairs that are trained to perform an OECI peer review visit. Each team is chaired by a cancer centre Director. To be able to perform the growing number of peer reviews in the near future, we are looking for cancer centre Directors who are willing and able to perform two peer reviews per year. We are offering a specific training for OECI audit team chairs. If you are interested please follow [this link](#) for more information or contact Femke Boomsma (f.boomsma@ikno.nl)

Self Assessment and Peer Review at Instituto Portugues de Oncologia – Porto

On 1 and 2 March the first cancer centre was visited by an OECI audit team for a peer review, [IPO Porto](#), Director Dr. Laranja Pontes. Read the experiences of IPO Porto by the internal accreditation coordinators below.

IPO Porto was thoroughly complimented for being the first centre for the OECI peer review. The six months for self assessment were adequate to fill up both questionnaires and to present the requested documents. The e-tool was very intuitive and easy to use. The questionnaires were well designed and very comprehensive, touching on main points along patients care. The questions meet IPO reality, particularly relating the multidisciplinary treatment and all the disciplines involved. The qualitative questionnaire reflects the overall quality of health care provided to cancer patients. The quantitative questionnaire characterizes the designation of the Institution. Our visit to Groningen was excellent to understand that the work was according the expected. In the peer review, the agenda was very full but well coordinated. There was a good time management with efficiency by the auditors and management team. The visits and interviews were diverse and well organized. The auditors could have done a more comprehensive and complete review if more time was available. The improvements outlined were already of the knowledge of the management team and will be the beginning for implementing even a better health care in our Institution. As a final conclusion, we may say that this type of accreditation focused on the treatment of cancer patients, complementing other existing quality accreditation.

Maria A. Guimarães
Marta Pereira
Instituto Português de Oncologia – Porto
Portugal



Experiences of an auditor

Also auditors experience their first time of auditing. Read below the story of Clementine Molin.

My first experience as an OECI auditor

After being a participant at the OECI auditors training in November 2009, I received the invitation to be an auditor in the peer review team for Instituto Português de Oncologica de Coimbra, planned to be performed March 14-15-16. I accepted immediately because I found the training very interesting and I liked to practice what we learned as soon as possible. After preparation at home in Stockholm by reading/studying the self assessment questionnaires and enclosed documents of the Institute, we had our preparation meeting in Brussels the 15th of February. This meeting was important; it was really very good to meet the other team members and to decide together how we should work and divide the tasks during the review. The peer review itself was quite an experience from different perspectives. I learned for example how important it is to have: a) a **multidisciplinary** auditors team, we really could complete each other in the different fields and b) a coordinator and observer were “gold “(the schedule with interviews, tours were so intensive that it was easy to forget the time or maybe lose focus; they helped us, if needed, to get back on track quickly). I think I have a better idea how to prepare for next time. I will focus more on the standards in order to be able to get the answers that are most relevant. The whole review including preparation and after work takes quite some time and energy, but it's worthwhile, I learned so much in a very positive atmosphere! Thanks to the staff of Coimbra and to Renée, Marie, Jean-Benoit, Femke and Ingeborg for this great experience.



Clementine Molin, R N, Karolinska University Hospital, Dep of Oncology, Stockholm-Sweden

3. OECI Designation project news

The first concept of the designation decision schedule is approved by the OECI ExCom board on February 12 2010. With this schedule we are able to start with designating cancer institutes and we are able to present the first results of the preliminary designation to the different institutes of the designation project.

We presented the results anonymous to all interested designation participants on March 22 in Amsterdam during the AACR and on Wednesday March 24 in Barcelona during the 7th European breast cancer conference. Before and after the designation decision schedule the institutes gave feedback and suggestions to improve the OECI decision schedule and also to discuss the preliminary designation.

The next step is to check the concept designation schedule in practice and to verify how to integrate the designation project into the accreditation system. During the site visit of different OECI institutes we would like to test the designation schedule and to observe how we can integrate designation with accreditation in practice.

The objective is to schedule a final proposal for approval at the OECI-General Assembly in 2010. Designation will then be combined with Accreditation and the combined approach can start from the middle of 2010 onwards.

Wim H. van Harten, President elect of OECI and Designation project Chairperson
Ingeborg van Gessel, Designation project coordinator

4. Preview OECI General Assembly

Accreditation and Designation on the General Assembly

During the OECI General Assembly, on Thursday 17th of June in Budapest, the Accreditation and Designation Group will organise a presentation about the developments in the accreditation programme and the upcoming integration with the designation project. Time: 2 pm to 4 pm.

5. Upcoming events and agenda

15 th April	Explanatory visit IPO Lisbon, Portugal
19 th April	Explanatory visit Integrated Cancer Centre - King's Health Partners, London, UK
11 th May	Explanatory visit Helsinki University Hospital, Finland
1 and 2 June	Peer review IVO Valencia, Spain (approved)
16 th June	eTool demonstration/workshop in Budapest, Hungary
17 th June	OECI General Assembly Budapest, Hungary (www.oeci.eu)
23 and 24 June	Peer review The Christies NHS Foundation Trust, Manchester, UK (planned under reservation)
30 th June	Explanatory visit Vilnius University Hospital, Lithuania
September	Peer review Netherlands Cancer Institute – Antoni van Leeuwenhoek Hospital, Amsterdam, The Netherlands (planned under reservation)
October	Peer review University Hospital Brussels, Belgium

6. How to apply to the Accreditation Programme?

When your centre is interested in the OECI Accreditation Programme please contact the OECI Accreditation Coordinator Femke Boomsma at any time. She can provide the (cancer) centres with further information about application in the Programme.

7. Contact information

For information, suggestions or any other questions about the Designation or Accreditation project please contact:

Designation
Ingeborg van Gessel
E-mail: i.v.gessel@nki.nl
Telephone: +31 20 512 6972

Accreditation
Femke Boomsma
E-mail: f.boomsma@ikno.nl
Telephone: +31 88 2345502

Or go to the website <http://oeci.selfassessment.nu> or www.oeci.eu

8. Next newsletter

The next newsletter will contain the following subjects:

- Update of the designation project
- Update of the accreditation programme

And more...